

Maplewood Public Safety 2018 Annual Report



Index

A Message from Chief Nadeau.....	Page 3
Police Organizational Struction.....	Page 4
AMessage from Fire & EMS Chief.....	Page 5
Fire Organizational Struction.....	Page 6
Employee Highlights.....	Page 7
Public Safety Awards.....	Page 9
Employee Achievements.....	Page 10
Professional Development and Training.....	Page 11
CommunityOutreach.....	Page 12
Wellness.....	Page 13
Fire Department Initiatives.....	Page 14
PoliceDepartmentInitiatives.....	Page 15
Fire/EMSO Outreach, Prevention and Education.....	Page 16
Building Stronger Community Relationships.....	Page 17
Police Calls for Service.....	Page 21
Fire Calls for Service.....	Page 22
Volunteers.....	Page 23



A Message from the Public Safety Director

Welcome to the introductory issue of the Maplewood Public Safety Annual Report where we will review the challenges, opportunities, successes, and activity of our community's public safety staff for 2018. This report stands as an archive of our previous year's service and a commitment to our community of what we intend accomplish in the year ahead.

There continued to be ongoing discussion concerning transparency, accountability, concerns about police use of force, and the relationships between police and the community they serve. I am proud to say that in Maplewood we addressed those challenges in a way that reflected best practices and the importance of working with our community and strategic partners in an effort to decrease crime and build partnerships.

In 2018 the MPD was operating under its first department-wide strategic plan, a plan that was developed by a cross-section of staff at the end of 2017 and which served as a "roadmap" for what we wanted to accomplish. This detailed plan was evaluated quarterly by a team of police staff to ensure that the police department was on-track and accountable to the plan, including its goals and objectives for important issues such as community outreach, crime reduction, training, employee wellness, problem solving, and other areas identified as priorities in 21st Century Policing. I am happy to report that the first year's strategic plan was a success with most of the goals and objectives being exceeded during the course of the year, and in this report you will see many of those accomplishments. We intend the 2019 plan to be more comprehensive and involve community and stakeholder input.

Our Fire/EMS department underwent significant changes in 2018 as a result of community input and recommendations from the Fitch Consulting group. The most significant change was the transition from a fulltime and part-time department to a completely fulltime and career-oriented department. This transition required significant planning and execution, but has already started to show significant benefits and provide the best possible Fire and EMS services for our citizens.

In 2018, the City's Police and Fire/EMS made significant progress collaborating and integrating into a true Public Safety Department. Together, we worked on a number of public outreach and education efforts that benefited and improved relationships with our youth, senior citizens, neighborhoods, schools, multi-cultural and minority communities. Our public safety team also worked together in new and innovative ways to assist those residents who struggle with mental health issues through a collaborative police/community paramedic program, and helped teach lifesaving skills to community members at no-cost training sessions. Our Fire Department helped certify our officers as First Responders while our Police Department assisted with instruction on tactical and de-escalation skills for our Fire Department. I am very proud of the great collaborative efforts of these departments and impressed with the synergy that has developed between them.

Although 2018 was a year that marked the successful implementation of the police department's first strategic plan, favorable reviews of public safety in the city's survey, improved Fire/EMS response, and falling crime rates, we know that there is much more that we could do to continue to build partnerships and improve safety in Maplewood. Maplewood Public Safety is grateful to our elected leaders, community, and strategic partners for their ongoing support and we pledge to continue to live out our mission to ensure that Maplewood is a great and safe place to live, work and visit in 2019 and beyond.

Scott Nadeau
Director of Public Safety/Police Chief

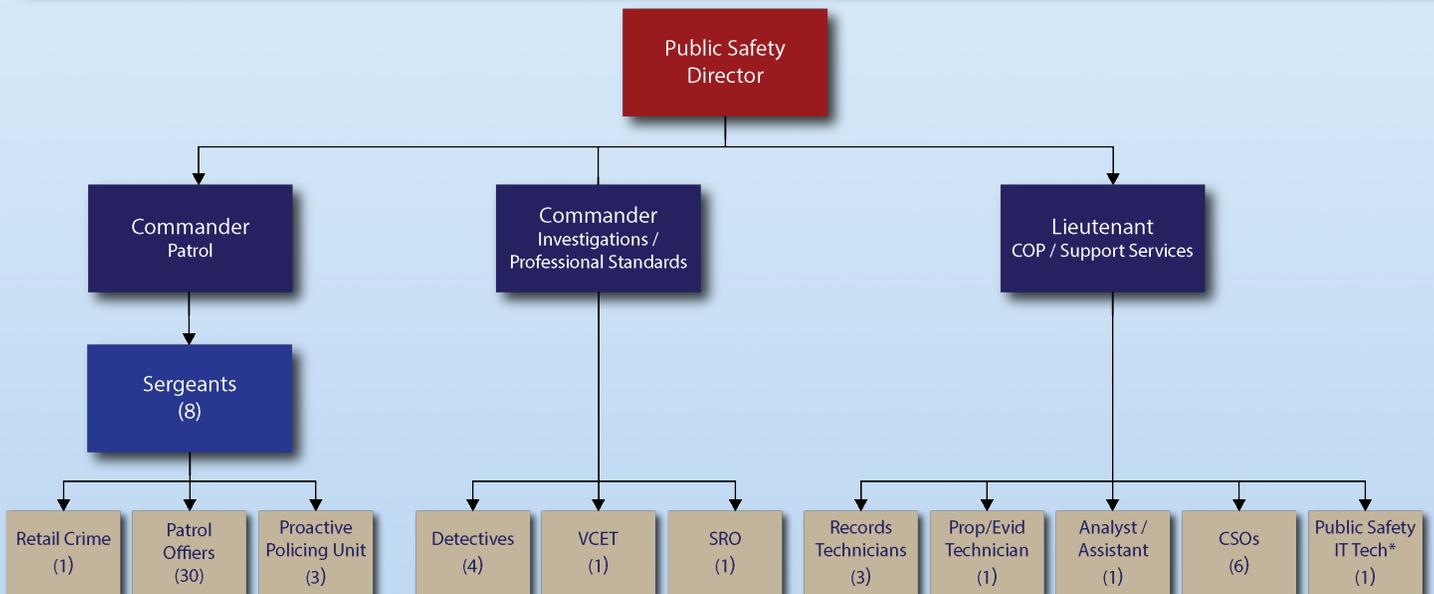


Maplewood Police Department

MISSION STATEMENT

The Maplewood Police Department, in partnership with its citizens, will work to solve problems relating to crime and the fear of crime, with the emphasis on meeting community needs.

Excellence
through Service



*Embedded in Police Dept., under the supervision of IT Director



A year of transition for Maplewood Fire/EMS



We are proud of what we have accomplished in 2018. We optimized our staffing levels, responded to a record number of calls, and expanded community prevention programs and outreach events. The department responded to over 5,400 EMS calls and eclipsed 6,000 total calls for the first time in the history of the department.

As you can see by those numbers, medical service calls drive the bulk of our department's work. The highest call time is during the day. We knew Fire/EMS needed to re-work staffing to meet these future challenges.

Based on the guidance of a community-based task force and an independent expert study, we transitioned to a completely full-time department in March of 2018, a trend emerging throughout the metro. With the transition from a mix of part-time and fulltime to all fulltime, we were better able to cover day shifts and save on training and equipment costs. This change added several new faces. The MFD hired nine new firefighters, of which six were from the ranks of our part-time firefighters.

This change also meant saying goodbye to old friends. It is important to acknowledge the service and commitment that volunteer, paid-on-call and part-time employees have dedicated to the community. To honor the MFD's part-time firefighters, a recognition celebration was held recognize the part-time firefighters for their years of service and dedication to the MFD and the citizens.

As part of the transition, the MFD updated its Mission, Vision and Values and created a 2019 Strategic Plan. All 31 employees had input on these initiatives. The framework established in these documents will carry us well into the future.

The transition helped us shift resources to the north side and ensures peek ambulance coverage seven-days a week. We'll also be able to have a Battalion Chief for command and control on over-night calls.

Additionally, we have challenged previous paradigms to focus on prevention and community risk reduction. The department offered over 60 community engagement events ranging from open house to bike rodeo. We also focused on installing free smoke detectors in the community, delivering fire prevention in schools, EMS preventative care and a hybrid fire/fall prevention program. In 2018, we worked closer with the police department to enhance the effectiveness of our outreach, this partnership will remain strong in 2019.

We look forward to 2019 as we continue our community outreach programs and servicing the resident of Maplewood with "Service Before Self."

Sincerely,

Steve Lukin
Fire Chief

Michael Mondor
EMS Chief



Steve Lukin
Fire Chief



Michael Mondor
EMS Chief



Maplewood Fire Department and Emergency Medical Services

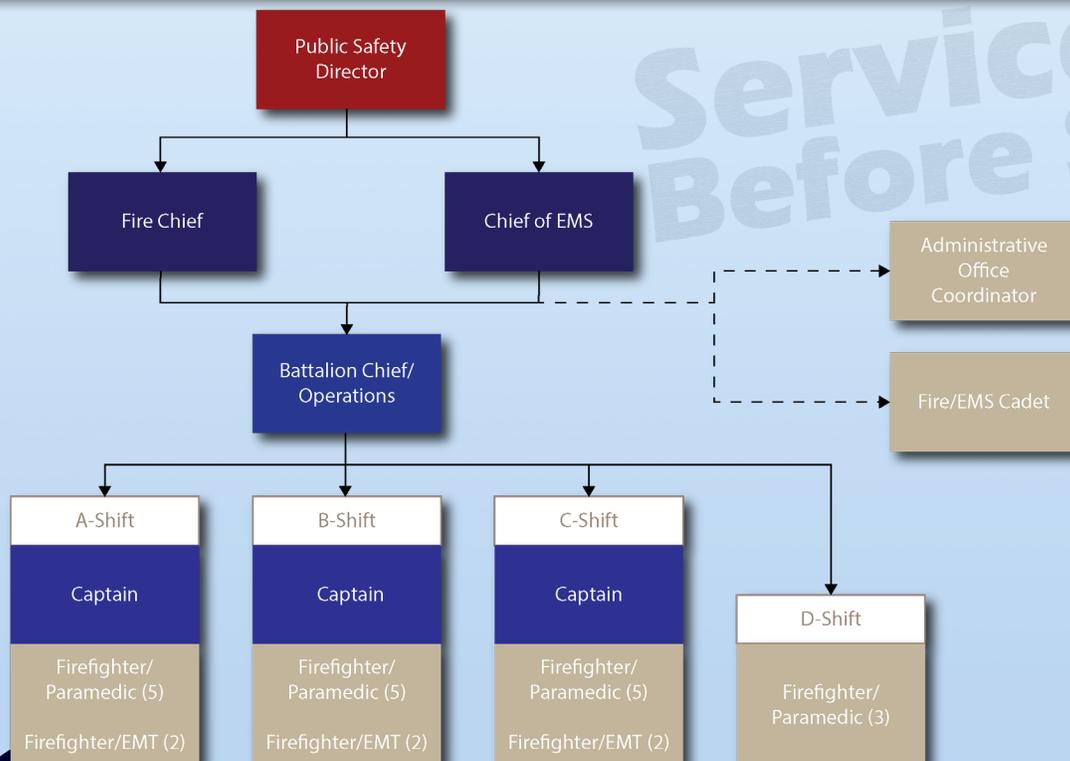
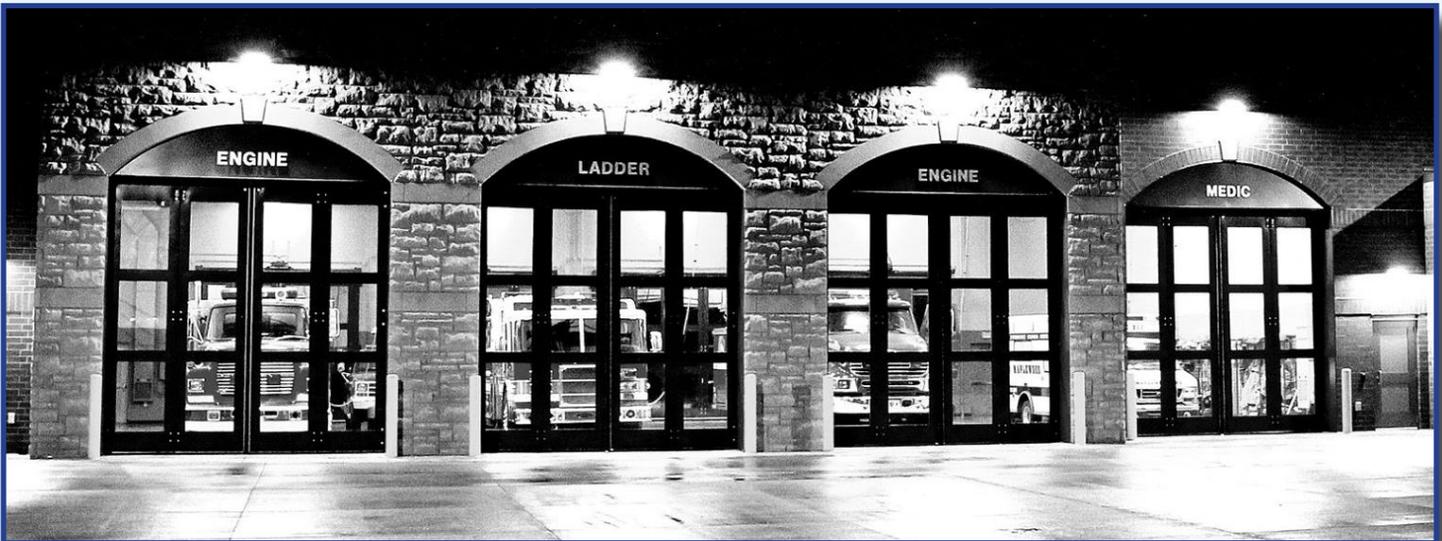
MISSION STATEMENT

The Maplewood Fire Department exists to serve the community's needs. We commit to enhance the quality of life through innovative community risk reduction and emergency response.



VISION STATEMENT

The Maplewood Fire Department aims to be recognized as an industry leader and employer of choice. We will accomplish this by hiring and developing exceptional people, ensuring financial sustainability, and being an inclusive member of the community while embodying our core values.



Service Before Self



Employee Highlights

Retirements:

Captain Robert Peterson, 26 years (FD)
Captain Peterson started with Gladstone Fire Department, which was merged into Maplewood Fire Department. He's served as captain since 2002.



Captain Ron Svendsen, 33 years (FD)
Captain Svendsen started with the Parkside Fire Department, which was merged into Maplewood Fire Department. He's served as captain since 2002.

Officer Alesia Metry, 16 years (PD)
She held various roles several different positions during her tenure. She was a patrol officer, DARE officer, and a detective.



Officer John Carnes, 6 years (PD)
He served as a patrol officer and an armorer (weapons repair person). John served with three other law enforcement agencies before coming to Maplewood for a total of 17 years of service.



Firefighter/Paramedic Tim Linder 8 years (FD)
He joined Maplewood in 2018 and after 8 years of service, he decided to retire.

A century of public service!

*Slaute Outstanding Achievements and Tireless Services
Honor the Heroes Who Protect and Service our Community*

Departed for other endeavors:

- Officer Maria Mulvihill, 5 years
- Officer Pam Vang, 4 years
- Officer Brad Rezny, 11 years
- Property Room/Evidence Tech Tammy Slater, 4 years
- CSO Ahmed Dualeh, 1 year
- CSO Jessica Landeros, 2 years

Best of Luck



New hires and promotions:

Captain Thomas DaBruzzi (Firefighter/Paramedic)

Captain Eric Kubat (Firefighter/Paramedic)

Officer Alexandra Coleman

Previously worked for Brooklyn Center as a community service officer.

Officer Mitchell Condon

Previously worked in hospital security.

Officers Aubrey Stock

Previously served as a Golden Valley police officer

Officer Amanda Wiethorn

Previously served as a Maplewood Police Reserve Officer and is a member of the National Guard

CSO Tuoyer Xiong

Currently in the Pathways to Policing program. He's anticipated to return as Maplewood police officer.

New Civilian Staff:

Our PD hired several new Community Service Officers and Reserve Officers to help “build the bench” for future police officer positions.

Reserve Officer Connor Salchow

Also works in Parks and Recreation.

CSO Noah Swetala

Also works for Best Buy loss prevention.

CSO Mackenzie Hanson

Pursuing a law enforcement degree.

In 2018, the fire department transitioned from a mix of full and part-time officers to an all fulltime staff.

Brad McGee (Firefighter/Paramedic)

Previously worked for Hennepin County EMS and the Lake Johanna Fire Department

Nicholas Danley (Firefighter/EMT)

Previously served as a paid-on-call Oakdale captain and St. Paul Park Refining Company firefighter.

Brad Davidson (Firefighter/Paramedic)

Previously served as an Engineer/Paramedic with the Indianola, IA Fire Department.

Charles Smith (Firefighter/Paramedic)

Previously served as a Hudson, WI volunteer firefighter, where he continues to serve as an EMT.

Michael Maleski (Firefighter/Paramedic)

Transitioned from Maplewood's part time staff. He was also a full-time industrial firefighter at the Pine Bend Refinery and a Paramedic with Allina Health EMS.

Brett Merkatoris (Firefighter/Paramedic)

Previously worked with Woodbury Fire/EMS

Steven Neily (Firefighter/EMT)

Transitioned from Maplewood's part time staff. He also served Woodbury Fire Department where he retired in 2016 after a 25-year career.

Michael Hagen (Firefighter/EMT)

Transitioned from Maplewood's part time staff.

Nathan Beitler (Firefighter/EMT)

Transitioned from Maplewood's part time staff and also served with Woodbury Public Safety Department.

Kenneth Neilsen (Firefighter/EMT)

Transitioned from Maplewood's part-time staff, where he served as an engineer assisting with minor repairs and maintenance of emergency vehicles and equipment.

Charles Crummy (Firefighter/EMT)

Charles has a significant working knowledge of OSHA, MSHA, MNDOT, and many other safety standards to include working with Wakota CAER on water response efforts for spills and Burlington Northern/SantaFe and Union Pacific for rail car incidents.



Public Safety Awards



Officer Brian Micheletti

Life Saving Award

Officer Brian Micheletti saved a woman's life as she attempting to jump from a bridge.



The Public safety team joined two Maplewood Middle School staffers to save a 12-year-old student in cardiac arrest. The patient was transported to the hospital for continued care, and has made a full recovery.

Congratulations: Sergeant Kevin Johnson, Officer Glen McCarty, Maplewood Fire Battalion Chief Shawn Conway, Maplewood Firefighter/Paramedics Michael Streff, Sam Perry, Andrew Bauman, Jodi Halweg and Michael Maleski, Maplewood Firefighter/EMTs Nick Danley and Ken Nielsen



Public Safety team members joined two citizens to save the life of a man who went into cardiac arrest during a basketball game at the Maplewood YMCA in March. Congratulations: Officers Tony Gabriel and Alesia Metry, Fire Captain Bob Peterson, Firefighter/paramedics Rochelle Hawthorne, Jodi Halweg, Andrew Bauman and Firefighter/EMT Charles Crummy



Public Safety team members saved a man who became unconscious and stopped breathing at his home in June. Congratulations: Officers Marcus Forsythe, Nicholas Lenertz, and Sergeant Joe Steiner. Maplewood Fire Captain Ron Svendsen Maplewood Firefighters/Paramedics Rich Dawson, Mike Streff and Charles Lander Maplewood Firefighter/EMT Ken Nielsen

Other Awards



The University of Minnesota Humphrey School of Public Affairs recognized the Ramsey County Fire Chief Association with its Local Government Innovation Award. Maplewood Fire/EMS Department was part of the Ramsey County team that helped establish the award-winning Closest Unit Dispatching Project, designed to break down jurisdictional boundaries in emergency response.



Officer Jason Marino

The Department presented Officer Jason Marino with the Meritorious Service Award for consistently going above and beyond in duties.

The 10 members of the Maplewood Police Department Training Unit were presented a Unit Citation Award for their coordinated teamwork, skill, and professionalism.

Six additional incidents brought letters of recognition for 17 officers.



Employee Achievements

EMS Chief accepted to elite national academy for fire executives



Chief Michael Mondor was accepted into the National Fire Academy's Executive Fire Officer Program (EFO) and completed his first residency in November. The EFO program is an elite educational and professional development opportunity that allows attendees to enhance executive-level knowledge, skills and abilities to assist in transforming fire and emergency services organizations. Chief Mondor will spend the next four years working towards earning the distinction of an Executive Fire Officer as recognized by the United States Fire Administration.

Fire staff contributes to academic journal; aimed at reducing falls among seniors



Jodi Halweg and EMS Chief Mike Mondor partnered with physicians from Regions Hospital on a research project to evaluate the impact of falls in the community. The manuscript that resulted from the research was published in "Geriatric Orthopedic Surgery & Rehabilitation" and the "Journal of the American Geriatrics Society." Being published in these peer reviewed journals was an honor for the department and staff. The results of this research will continue to drive the department's Community Risk Reduction Efforts.

Three Firefighter/Paramedics certified in advanced community risk assessment

Fire calls continue to decrease because of better building codes and more advanced inspections. Continuing on that trend three fire department employees completed the beginning phases of the fire inspector apprenticeship, which includes over two hundred hours of training and education to enhance the department's community risk reduction and inspection activities. These members earned their State of MN Fire Inspector I Certification and completed Fire Inspector II.

They will continue their efforts in 2019. *Congratulations!*



Jerry Novak



Jeff
Sedlacek



Captain
Eric
Kubat

Battalion Chief retires from Air Force Reserves

After 21 years, Battalion Chief Shawn Conway retired from the Air Force Reserves. Conway served in a variety of capacities beginning as a Firefighter in the 917th Civil Engineering Squadron and retiring as the Fire Chief of the 932nd Civil Engineer Squadron out of Scott Air Force Base in Illinois. Chief Conway served multiple assignments and deployments and received several awards and decorations, including the Meritorious Service Medal.



Professional Development and Training

Crisis intervention, broader emergency medical training for Police personnel among 2018 professional development priorities:

Maplewood Public Safety Department's training and professional development is progressive, wide ranging, and well-funded. The department goes beyond state mandates and industry basics to ensure Police and Fire/EMS staff receive high-quality tactical training and rigorous academic development that mimics real-world scenarios as best as possible.



Crisis Intervention Training



With rising calls for people going through a mental health crisis, one of the City's main training priorities in 2018 and beyond is a 40-hour, interactive Crisis Intervention Training (CIT). It offers mental health awareness lessons, communication strategies, and de-escalation skills to help law enforcement ensure better outcomes with people experiencing a mental health crisis. This training also includes specially trained actors to help play out real-work crisis scenarios. Twenty officers attended CIT in 2018, with a total of 25 having received the training. The goal is to have all officers CIT-trained by the end of 2021.

Police will use their CIT skills to help cross train Fire/EMS personnel, who may be the first on the scene in these cases.

Medical Response Training

Conversely, Maplewood's Fire/EMS team is helping craft training for Police to better respond in emergency medical situations. Twenty-six officers were certified in a 40-hour first responder and CPR training course, with the goal of all officers having been trained by the end of 2019.



Vehicle Training

Our Fire/EMS operate several ton, oddly shaped rigs that, at times, travel at high speeds. Last summer, Fire/EMS staff attended a multi-day Emergency Vehicle Operations Course, with each getting a re-fresher on proper technique in every vehicle from ambulances to engines.



Police are mandated by the state to attend a similar training. This year, the department took vehicle training one step further with Pursuit Intervention Technique (PIT) training. It's a method of ending vehicle pursuits with minimal damage and risk of injury. Twelve officers attended PIT in 2018, with a total of 25 having been trained in the technique. The goal is to have all officers PIT-trained by the end of 2021.



Community Outreach Training

Each officer received training in community policing/problem-solving, a refresher in crime scene processing, as well as a legal and search & seizure update provided by Maplewood City Prosecution and Ramsey County Attorney's Office staff.

In addition to firearm & use of force licensing mandates, all officers received training in scenario-based officer-down rescue situations, room clearing, and de-escalation strategies. Many officers attended outside training related to various specialties and instructor credentials.



Police Training Unit

In addition to contracting with training organizations, the Maplewood Police has its own unit of nine highly trained instructors and one range master that conducts departmental training.

The unit provided department-wide training totaling roughly 26 hours per officer in the use of force, firearms, defensive tactics, de-escalation, K9 operations, building searches, and nutrition and officer wellness.



The unit also provided well over 120 hours of training for new officers and additionally trained reserves and CSOs.

Fire Training Unit

Eight Maplewood Firefighter/Paramedics have recently been certified to conduct in-service training. Through a joint powers agreement, the City shares the East Metro Public Safety Training Facility with Lake Elmo, Oakdale and North St. Paul.

The training center features three main buildings. One is commercial store-front with a four-story tower that can simulate an apartment structure. It's configured to offer several real-life scenarios. There is also a two-story home with a three-car attached garage with props to simulate a car fire, a kitchen fire, and a bedroom fire. It's also equipped with simulated smoke, allowing trainers to create a zero-visibility simulation. site.



Maintaining health and wellness in a chaotic profession

Public safety is a stressful, high-impact profession that can erode its practitioner's physical and mental health. More than most industries it's paramount to remain fit and ready for service. Each department has implemented a series of measures to ensure team members receive access to the proper guidelines for nutrition and exercise along with job-training and mental health care. The aim is to reduce work-related injuries and maintain overall long-term health, thus ensuring shifts are at maximum strength, reducing sick leave, health care and overtime costs, and limiting health related-retirements or disability leave.

PDs physical wellness initiatives

In 2018, the Police Department converted garage space into a gym, allowing officers to work out on their lunch breaks, before or after shifts. **Officer Katherine Lynch** talked to fellow officers, researched equipment, and worked with department and city leaders to fund the new gym.

Officer Mike Hoemke helped develop fitness plans for some officers, designing custom workouts to suit their health needs and reduce the risk of injury to which they'd be most susceptible. He also developed a general workout plan for all other police staff. **Officer Brian Micheletti** partnered with the City Wellness coordinator to provide special nutritional training for officers working overnights.



As the PD's representative on the City's Wellness Committee, **Officer Derek Fritze** is also a key resource for officers to improve or maintain their health and wellness. He's a strong voice in shaping City wellness efforts to reflect public safety's unique needs.

Fire/EMS's physical wellness initiatives

Firefighters face unique physical health risks, most prevalent are cancer and cardiovascular emergencies. Every firefighter is required to take an annual medical exam, which involves: a medical history review, general vital sign evaluation, several types of cardiovascular and respiratory tests, and a cancer screening. Every employee is required to pass the Department's annual physical ability test, which includes regular job duties, such as the 185-pound dummy drag, climbing stairs, raising a ladder and working with equipment over your head.

Working out on duty and maintaining a healthy diet has long been a department staple. The Fire Department consistently helps shape and participates in City Wellness Committee events, earning the wellness challenge trophy two times.



A check up from the neck up

Emergency responders experience the unthinkable, putting them at high risk for post-traumatic stress disorder, depression, anxiety, and suicide.

Public safety leaders in Police and Fire/EMS worked together to develop a sustainable mental health check-in program for all emergency responders. These check-in's provide employees an opportunity to work with a provider to better address their overall health and wellness.

Our mental health provider is Rachael Peterson a dual-licensed therapist and a retired police officer who specializes in working with emergency responders. As a police officer, she was a critical incident facilitator and a SWAT negotiator which allows her to connect with our emergency responders on a unique level.



Cross-training PD in Emergency Medical Response

In partnership with Regions EMS, Maplewood paramedics trained nearly half of the Maplewood Police Department in Emergency Medical Response. This training will enhance the police department's ability to respond to life threatening emergencies and will ensure that they have the training and equipment needed to intervene. It consisted of nearly 40 hours of classroom, online and hands-on training. The remainder of police department personnel will be trained in 2019.



Additionally, the Fire/EMS and Police Department worked together to improve and increase the life-saving equipment each police squad carries, especially for breathing support or bleeding control.

Maplewood Fire Department Initiatives

The MFD partnered with the Ramsey County Care Center, a skilled nursing facility located in the heart of Maplewood, to complete a High-Risk Discharge Pilot. As part of this project, Ramsey County Care Center would identify patients who were at high risk for repeat utilization of the 911 system or repeat admission to the hospital or skilled nursing facility. Criteria included patients who had falls while at the facility, were prescribed several medications or medications with higher risks, or who had multiple chronic diseases.

During the pilot, Maplewood's Community Paramedics enrolled 30 patients. Each patient received an initial visit prior to discharge, a home visit within 24 hours of discharge and a home visit or follow-up phone call seven days after discharge. During the visits, the Community Paramedics would assess the patient's living conditions, their ability to move in their living environment, and their ability to access necessary follow up care. The Community Paramedic would also conduct medication reconciliation and communicate concerns with the patient's care team to ensure that each patient safely transitioned home.



Police Department Initiatives

Community Oriented Policing

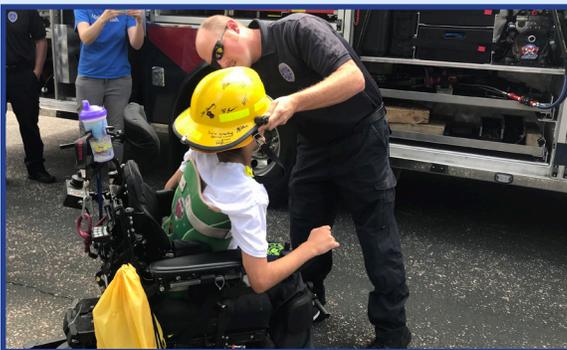
Two concepts strongly direct Maplewood Police Department's strategic plan: community-oriented policing and outreach and pro-active, problem-solving policing.

As part of our community-oriented policing strategy, the entire department works on building ties with community members. We especially work to build connections with under-served communities. These communities tend to be mobile, so we work to meet people where they are, in places that are comfortable to them, in a relaxed, non-enforcement setting.

In 2018, the Maplewood Police Department recorded over 1100 hours of community outreach. Some of the larger events included a community picnic with the Karen community, a meet and greet with members of our faith-communities hosted by the Al-Salam Mosque, along with several events hosted by other city departments, faith communities, and businesses. Meeting in relaxed settings, officers are learning more about the various cultures in Maplewood and are listening to concerns from residents who might not typically call 911 or the police department. It's also been re-assuring to hear compliments from people who appreciate the great work our department does every day.



Our Fire/EMS department typically joins us in these larger community events, in addition to outreach initiatives they also organize.



Building these connections ahead of time also helps us mitigate incidents that could sow chaos and discord in a community. For example, after someone sprayed graffiti at the Al-Salam Mosque, we had a relationship built so that our department, Fire/EMS and elected officials could stand in a show of solidarity at a joint press conference with members of the mosque.

We encourage anyone to call and talk with an officer or set up an event or meeting. There doesn't have to be problems or concerns; we welcome the chance to meet the people we may not otherwise interact with on a day to day basis.

Problem Oriented Policing

"The test of police efficiency is the absence of crime and disorder, not the visible evidence of police action in dealing with them," Sir Robert Peele, 1829.

Sir Robert Peele, who founded the London Metropolitan Police, in 1829, is considered to be the father of modern policing. With his adage in mind, Maplewood Police Department has also prioritized the concept of Problem-solving policing. Instead of just moving from call to call, we're asking officers to take a few minutes to see if there is an additional step they can take to fix the root cause of the call, such as connecting people with the appropriate social services or the school system contact. We're also asking officers to highlight re-occurring call themes to find a more systemic solution. We've trained officers in Problem Oriented Policing, (P.O.P.) to give them the tools they need to take these extra steps.



Street Crimes Unit

Preventing crime and taking prolific offenders off the street is so important, we've re-allocated resources and started a Street Crimes Unit. Three officers – Tim Hawkinson, Brian Micheletti Andrew Zappa and crime analyst Cassie Fisher, under the supervision of two patrol sergeants, dig deep into the numbers and look for emerging trends and try to rapidly respond to quality of life crimes such as burglaries, auto thefts and chronic drug dealing.

This team has prevented crime sprees before they've morphed into a community crisis. Street-level intelligence they've accrued has led to more efficiency among our patrol officers.



They've taken guns off the streets and curbed drug dealing.

Patrol Division

Our patrol division has taken a similar approach, using data to best position units and target high-impact, chronic offenders. Driven primarily by citizen complaints and intelligence developed by Crime



Analyst Cassie Fisher, officers have made numerous arrests and engaged in problem solving with home owners. In one case, Officers Nicholas Lenertz and Jared Peterson were investigating a problem address in the Gladstone area. They stopped a vehicle and identified the driver: A few days later, it was discovered the vehicle had been stolen in a residential burglary in Saint Paul, meaning these officers successfully brought a crime to resolution that had not yet been reported.

Other problems require partnerships with neighboring agencies. Ramsey County Sheriff's Office and Ramsey County Parks & Recreation Department joined us to address a high number of nuisance calls in Battle Creek Park. At the end of 2018, a case review revealed our actions lead to a fifty-percent call reduction (a real decrease of almost 100 calls from 2017).

In concert with directed patrols and P.O.P. programs, the city council passed a new ordinance to deal specifically with excessive nuisance calls at commercial and residential properties. The first nuisance call triggers a meeting with the property owner to discuss problem solving strategies they can try. After multiple attempts to engage with property owners have failed, the ordinance has the authority to levy a \$250 fine to the property owner per incident.

These are just some of the many proactive, problem-solving strategies we're working on to maintain and increase Maplewood's quality of life



Fire/EMS outreach, prevention and education

Prevention and education are at the heart of ensuring our community avoids or mitigates tragedy. Maplewood's FIRE/EMS Department is active in the community, working with people of all ages, risk levels and cultural backgrounds to provide information, and sometimes the equipment, to stay safe. We dutifully give and fit or install child safety seats, bike helmets, smoke alarms, and CO detectors. We hold a wide variety of safety classes all free and open to Maplewood residents.

51
appointments
63
instruction
hours

Community Paramedicine

We're striving to ensure people with the most chronic conditions stay out of the hospitals as much as possible and ease the strain on 911 systems. The "Community Paramedicine Program" is a new and evolving healthcare model where health care providers and other public health services, such as paramedics, work together to manage chronic health conditions at a person's home or in an outpatient setting, especially as folks make the transition home following a hospital stay.

Remembering When

Preventing in-home falls is critical to keeping otherwise healthy people from the spiral of hospitalization that could lead to other medical complications. Statistics also show that people age 65 and older are at higher risk to die in a fire, partly because of a fall. Remembering When consists of group presentations and in-home safety visits, where community paramedics assess a resident's fall risk and provide safety guidance.

8
Remembering
When
Presentations

17
in-home visits
27
smoke alarms
installed

Home Safety Survey

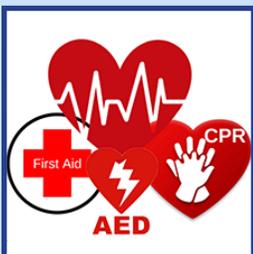
These meetings generally include a free home inspection for smoke and CO alarms, help with fire escape planning and safe cooking tips. In partnership with the Red Cross, we can provide and install up to three smoke detectors.

Hands-Only CPR Training

Did you know you no longer have to do mouth-to-mouth for CPR to be effective? In 2018, we did four official training sessions in Hands-Only CPR and did dozens of demonstrations at open houses and other community events. This course gives participants the basic skills needed to recognize cardiac arrest, initiate hands only CPR and operate an AED.

12
hours of
Hands-Only
CPR

Other free in-class courses:



Heartsaver® First Aid CPR AED:

Prepares students to provide first aid, CPR, and use of an automated external defibrillator (AED) in a safe, timely and effective manner. Students receive a Heartsaver® First Aid CPR AED course completion card, valid for two years.



Stop the Bleed:

Teaches and encourages bystanders to help stop bleeding in an emergency until professional help arrives.



Building stronger community relationships



JR Police Academy

Maplewood Police Department initiated its first Jr. High Police and EMS Academy. Over 80 students from Maplewood and John Glen middle schools participated. Students met with officers weekly and focused on different topics related to public safety.



Bike Giveaway

Maplewood Public Safety teamed up with elementary and middle schools in the City, who worked with parents to identify students in need. Police officers fixed up and cleaned over 50 unclaimed bikes in our property and evidence unit. They delivered them with Fire/EMS staff, who fitted students with helmets donated by Regions Hospital. It was a great way for students to start their summer break.



Bike Rodeo

The Bike Rodeo began in 2017 as a partnership with Weaver Elementary in Maplewood and Weaver Elementary PTO. The purpose of this event is to talk about bike safety with children. Participants were able to have Strauss Skates and Bicycles provide small repairs on the day of the event, if desired. MFD gave out bike helmets. The Bike Rodeo attracted about 150 kids.



Battle of the Badges

In this friendly blood collection drive to support the American Red Cross, the Public Safety team raised more than 60 pints of blood. The FD and its volunteers edged out the PD to raise slightly more hemo-matter and win the 2018 Battle of the Badges.





Fall Open House

More than 100 visitors came to the Fire Department's Fall Open House. People learned about the latest developments in hands-on CPR, got an overview of our equipment and saw a fire sprinkler demonstration.



Kids, Cuts, and Cops

Partnering with Dominic Warren, Final Cut Barbershop Owner, Maplewood Pond Apartments, and the YMCA, we were able to facilitate free haircuts for about 30 children. It was a great opportunity to interact with young people in non-enforcement setting and build connections with the business community.



October Fire Prevention Month

Fire/EMS crews visited nearly 20 2nd and 5th grade classes for a fire safety and prevention lesson last October.



Fishing with a Cop

About 25 children and their parents joined us at Spoon Lake Park for a lesson on fishing and water safety. This too provided a chance to meet children in a fun relaxed setting.





Coffee with a Cop

The Maplewood Police Department hosted over 30 Coffee with a Cop events at area restaurants, grocery stores, housing complexes, and community centers. The events provided officers and citizens a chance to talk one-on-one about community issues, crime prevention, or whatever came up.



Tip a Cop

Officers raised more than \$2,000 for the Law Enforcement Torch Run and Special Olympics Minnesota at our first Tip-a-Cop event. In March 2018, they partnered with staff and management at the Crooked Pint Alehouse to serve customers, with police tips going to Special Olympics. Several Special Athletes from the Maplewood Monarchs assisted.



Polar Plunge

Several officers and their family members and friends braved Minnesota's frigid lakes in four Special Olympics Polar Plunges. Team Bacon Bits, the PD's pseudonym, raised over \$7,000 for Special Olympics Minnesota throughout the eight-week Polar Plunge season. This marked a decade of Polar Plunge participation.



Torch Run

Maplewood Public Safety staff and their family and friends helped carry the Flame of Hope five miles through the City in June 2018, eventually passing it to the Minnesota Bureau of Criminal Apprehension. That evening the torch lit the cauldron, starting Special Olympics Minnesota's Summer Games at the University of St. Thomas. Chief Scott Nadeau, Commander Mike Shortreed, Officer Katie Lynch, and Officer Alesia Metry (retired) attended the Opening Ceremonies.



Counting the Calls

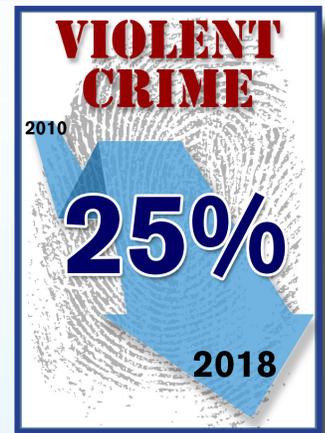
Police Calls for Service

Overall, Maplewood is becoming a safer community with a significant drop in violent felonies such as homicide, robbery and rape, know as Part 1 crimes. Since 2010 Part 1 crimes decreased more than 25 percent in Maplewood with more than 10 percent reductions in Ramsey County and Minnesota overall. The City experienced a similar trend in lesser offenses with a more than 10 percent reduction in crimes such as simple assaults, forgeries, and receiving stolen property.

People living in Maplewood generally believe it's a safe community, according to the City's 2018 National Citizen Survey. Ninety percent of respondents say they feel safe in their neighborhoods and 85 percent feel safe in commercial districts.

Calls are rising for a variety of reasons, one of which is population growth. More people are also experiencing a mental health crisis.

Following a federal mandate, the Maplewood Police Department transitioned its crime statistics reporting from the Uniform Crime Reporting system (UCR) to the National Incident Based Reporting System (NIBRS). This will present slight challenges going forward comparing numbers year-to-year, as the crime categories have changed a bit.



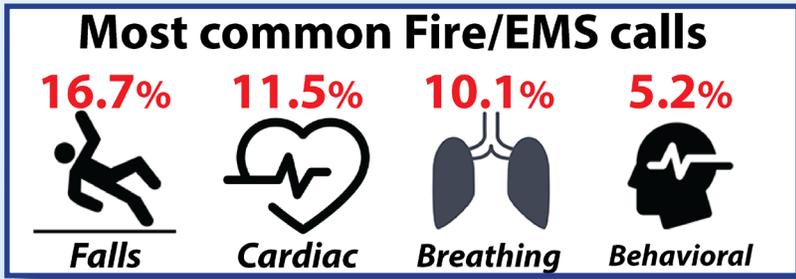
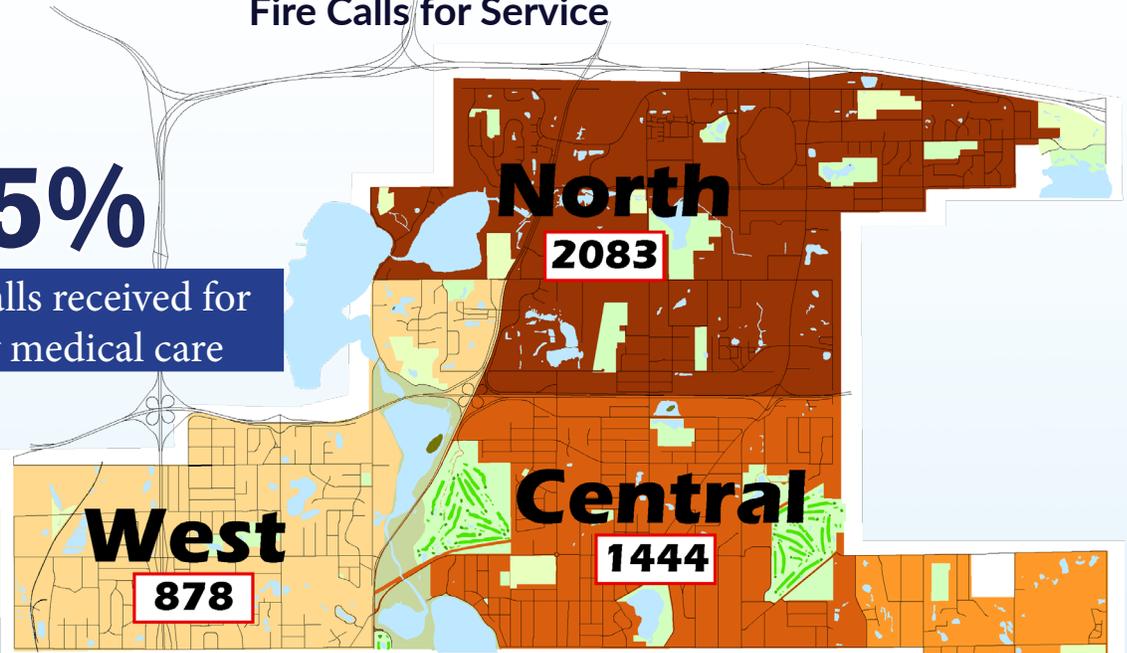
911 - Only Calls for Service



Fire Calls for Service

85%

Percent of calls received for emergency medical care



277 ~~FALSE ALARMS~~ responded to

153 ~~MUTUAL AID~~ given



City events safer, run more smoothly thanks to reserve officers and volunteers

Our Police Reserve unit served more than 5200 hours last year, saving the city roughly \$150,000 in salary helping run traffic control, securing major events, backing up on calls and providing general assistance to officers. They were one among three units volunteering to help make our operations go more smoothly.

Some of the highlights include recreational runs, Bruentrup Farm outings, the spring cleanup, our 4th of July celebration and events at the Ramsey County Fairgrounds.



109 Transports



11,042 miles logged



985 hours



198 officer assists

- 200 hours of service
- Helped keep fleet ready by:
 - Driving squads in for maintenance
 - Washing and cleaning squads
 - Restocking supplies
- Other highlights
 - Helped design and build a new equipment storage system for the rear of our Ford Interceptor SUV's.

Volunteer Fleet Team



Maplewood residents
James Edens, Greg O'Connor and Ed Mackey.

Administrative Volunteers

Two volunteers, Kathy Welchlin and Anne Gravelle, volunteered 350 hours to the department in 2018. They assist record specialists by scanning documents, assisting with victim letters and processing requests from attorneys, insurance companies and others.

Participated in outreach events such as National Night out and Coffee with a Cop.

Thank You
TO OUR FABULOUS
Volunteers



Maplewood Public Safety
1830 County Road B, East
Maplewood, MN 55109
(651) 249-2600



K-9 Brix
End of Watch 11/5/18
Officer Demulling and Brix started their K9 career in 2013 and have served the department, the city, and its citizens with pride and honor.